



# ASSISTANCE FOR FAMILIES FROM UKRAINE

Many families are fleeing the war in Ukraine and seeking protection in neighbouring countries as well as in Austria. The province of Styria has compiled an overview of support services as well as counselling/contact points for refugee families from Ukraine. The information is also available as a PDF in English and Ukrainian.

## ➔ Assistance directory people in and from Ukraine

- › [Information server of the province of Styria with offers of assistance and information](#)

## ➔ Hotlines

- Federal hotline for Ukrainians in Austria  
Tel.: +43 1 26768709460
- Social Service Office of the Province of Styria  
Tel.: +43 800 201010
- Ukraine hotline Caritas Styria  
Tel.: +43 316 8015215

## ➔ Graz city

- › [Current information about Ukraine - City portal of the provincial capital Graz](#)
- › [BIG Special on Ukraine: Graz helps - City portal of the provincial capital Graz](#)
- › [Parental counselling for Ukrainian families - Office for Youth and Family Affairs](#)
- › [ABI-Service - Education Service of the City of Graz](#)

## ➔ Counselling

- › [Psychosocial counselling centres Graz](#)
- › [Family counselling centres Styria](#)
- › [Legal social counselling](#)
- › [ZEBRA - Interkulturelles Beratungs- und Therapiezentrum gemeinnützige GmbH \(intercultural counselling and therapy centre\)](#)  
Family counselling, psychological counselling, psychotherapy, legal counselling, recognition counselling for qualifications acquired in Ukraine/abroad - all services in the first language or with interpreters.
- › [Network of Styrian Women's and Girls' Counselling Centres](#)  
Info folder is available in English, German and Ukrainian.
- › [Rainbows Styria](#)
- › [The Buddy Programme for young people from Ukraine of the Austrian Integration Fund](#)





## ➔ Province of Styria – Family, Adult Education and Women’s Department

### › [ZWEI UND MEHR Facebook page](#)

We provide daily information about events, support and various interesting facts about becoming and being a family in Styria.

### › [Info for families & children](#)

As the first point of contact for all concerns and inquiries regarding families and children, the ZWEI UND MEHR Info for families & children of the province of Styria is at your disposal in the Karmeliterhof.

### › [Subsidy for participation in ZWEI UND MEHR children’s holiday activity weeks](#)

Under certain conditions, the province of Styria grants low-income families a subsidy for offers from the Children’s Holiday Activity Weeks Network in Styria.

## ➔ Childcare and school placements

### › [Kinderdrehscheibe \(Children’s hub\) Styria](#)

The children’s hub provides personalized information about child education and childcare facilities, childminders and short-term care options in Styria. Furthermore, support is offered in finding a childcare place as well as information on financing and funding opportunities.

### › [Holiday Care Styria platform](#)

The Holiday Care Styria platform provides information about holiday care offers and is also the contact for holiday providers as well as offering support with other important questions on the subject of holidays.

### › [Offers of the Career Information Centre \(BIZ\) of AMS Styria](#)

BIZ Graz now offers the possibility of counselling in Ukrainian.

### › [Directorate of Education Styria](#)

Information on the Ukraine crisis.

### › [Project Vielfalt.Qualifiziert \(Qualified.Diversity\)](#)

Advice for apprenticeship seekers, apprentices and companies.

## ➔ Language courses

### › [German courses at a glance](#)

## ➔ Leisure

### › [Ludovico - Association for the promotion of play culture, play and play pedagogy](#)

At the Ludothek, families have the opportunity to try out games for free. The assortment now also includes some games with Ukrainian instructions.





## ➔ Offers of the “Together Strong for Children” communities of the province of Styria

### › Municipality Feldbach

Every Wednesday from 12 pm - 3 pm, innova invites women and children from Ukraine to the women's cafe.

Where: innova

Hauptplatz 30/ 2nd floor, 8330 Feldbach

[office@innova.or.at](mailto:office@innova.or.at)

No registration required.

### › Market community Gratkorn

Playgroups, club sports and German courses.

Registration at +43 664 85 58 333 or [tanja.grinschgl@gratkorn.gv.at](mailto:tanja.grinschgl@gratkorn.gv.at)

## ➔ Parent-child centres and parent education centres

› [Family tent Raaba-Grambach](#) - Open meetings and „get-to-know-you“ café

› [Parent-child centre Bad Radkersburg region](#) - Open meeting

› [Parent-child centre Weiz](#) - All offers for families from Ukraine can be used free of charge.

› [Parent-child centre South](#) - All offers can be used by families from Ukraine.

› [Parent-child centre Deutschlandsberg](#) - Volunteer doula accompaniment as well as free meetings.

› [Parent-child centre Fürstenfeld](#) - Open meetings, midwife meeting, mummy pilates and pregnancy yoga.

› [Parent-child centre Gleisdorf](#) - Interpreter mediation from mum to mum, open meetings, telephone info, and much more.

› [FamilienWohnZimmer \(FamilyLivingRoom\)](#) - Learn the language with the assistance of German teachers in the language café.

## ➔ Miscellaneous

› [READ FOR PEACE - Media tips on Ukraine I BVÖ Library Association of Austria](#)

› [The little Mio ABC with Ukrainian translation](#)

Playfully discover the world of letters and numbers.

